Diamond A Mutual Water Company

Annual Meeting March 31, 2019

Agenda

Overview

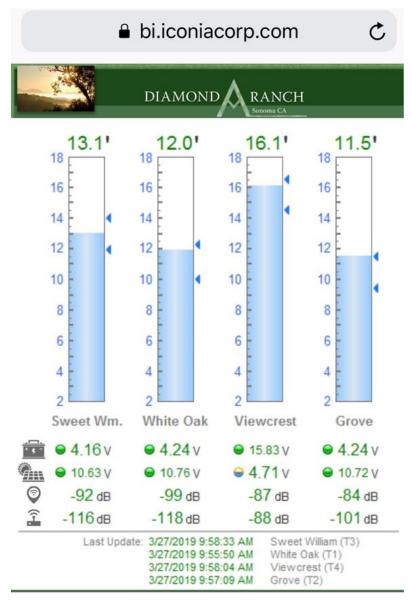
- Welcome and Introductions
- Operations review
- Financial status
- Communications
- Governance
- Open discussion
- Adjourn

Operations

- Water quality (CCR)
- Water production
- Maintenance and repairs
- New Zone 2 (Grove) Tank in service
- Zone 3S (Viewcrest) Tank repair / replacement
- System controls
- Backup generators

SYSTEM CONTROLS





EQUIPMENT SHEDS OVERHAULED

BEFORE



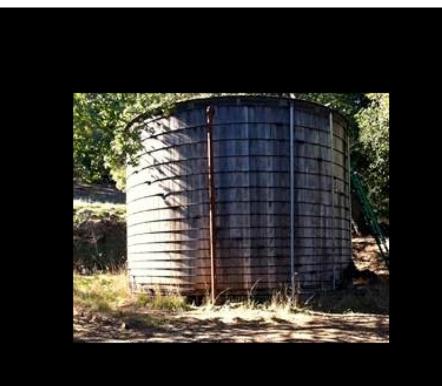
AFTER



ZONE 2 TANK REPLACEMENT

BEFORE

AFTER





Operations (Cont'd)

For 2019

- Complete Installation of selected system controls
- Complete Update of Operations and Maintenance Manual and Emergency Response Plan.
- Perform preliminary activity for replacement of Tank 3S (Viewcrest)
- Evaluate use of emergency backup generators
 - Board to model scenarios to assess need
 - Evaluate modification of electrical control panels for wells #3 and #4 to accommodate generators

Financial Status

- Annual Review is in draft form and will be distributed to members prior to 4/30/19
- Fiscal 2018 Year End Report:
 - Final Profit and Loss right in line with Budget
 - 2018 Budget was \$122k
 - 2018 Actual was \$123k
 - Water Sales revenue exceeded projections by \$11k
 - Repairs and Maintenance were \$7k higher than budget
 - Cap Ex less than Budget
 - Driven primarily by cost savings on the Zone 2S Tank, we came in \$56k under budget

– Ended 2018 with \$147k in Cash

• Much higher than budget projection of \$86k ending cash

Financial Status

• 2019 Plan

 Budget is \$109k Net Cash Flow with \$92k in Cap Ex

- Will continue to amortize the Westamerica tank loans with a \$75k principal reduction forecast for 2019
 - One of the two tank loans will be paid out in mid 2019
- 2019 Ending Cash Projected to be \$89k

Financial Status

- 2019 Key Take-Aways
 - Budgeting \$60k in Repairs and Maintenance
 - Spent \$52k in 2018 vs budget of \$45k
 - Budgeted <u>net \$50k</u> for Zone 3S (Viewcrest) tank repair / replacement
 - The Zone 3S tank will either be repaired for \$50k or replaced for \$150k, with \$100k of bank financing
 - By the end of 2019, three tanks will have been replaced and one significantly overhauled or replaced within the last 6 years

Reserves Analysis

- The Finance Committee has begun an evaluation to determine the adequacy of our current Reserves
- While our system is generally well maintained, the oldest parts are nearing the end of their useful life:
 - Well # 2 (1966)
 - Well #1 (1974)
 - 30,000 linear feet of distribution lines (1960's & 70's)

Reserves Analysis

- Given the cost and the weighted average age of our system components, we should have \$325K in reserves to be fully funded
 - Our actual cash on hand is approx. \$100k
 - Our relatively low cash position has been driven by the need to replace 4 failing redwood tanks since 2013
- This Reserves Analysis will be more fully vetted by the Board in 2019

Governance

- Matters for approval by Members
 - Directors to be elected
 - 1. Richard Bryan
 - 2. Celia Schake
 - 3. Joe Lieber
 - 4. Patrick Treacy

Communications

- Communications
 - Emergency Response Coordination
 - Quarterly email status to members
 - E-Mail notifications on water outages and emergency repairs
 - Long term goal = provide these notifications by Zone

Open Discussion

 Discussion with members on water company operations and management